CLOSED TESTING REPORT

PREPARED FOR

[redacted]

This test was conducted with 12testerspro.com

PREMIUM PLAN

REPORT HIGHLIGHTS

Real Testers

Testing was performed by 25 human testers using personal Android devices.

Core QA Review

Installation, launch, navigation, policy compliance, UI behavior, functional stability, and app flow were checked.

Feedback Support

Testers' feedback and the Apply for Production questionnaire are included in the report.

BASIC INFORMATION

Client	[redacted]
App Name	**Reado**
Package Name	**com.readoil.app**

Important Play Console Note

After the 14-day closed testing period is complete, Google Play Console can take around 24–48 hours to update the testing counter and enable the Apply for Production option. If the option is not available immediately, kindly check again after a few hours or the next day.

QA REFERENCE & DEVICE COVERAGE

1 Issue Severity Reference

Issue severity is used to show the functional impact of each finding so the client can understand what should be fixed first.

Severity	Priority Signal	Meaning / Usage
Critical	Fix Immediately	Blocks app use, causes crash/data loss, or prevents a core journey from continuing.
High	Fix Soon	Major feature problem affecting normal use. The app may still open, but user experience is seriously impacted.
Medium	Plan Fix	Noticeable issue in a non-blocking flow, layout, validation, or feature behavior with a possible workaround.
Low	Improve Later	Minor visual, text, spacing, or usability issue that does not stop the main app functionality.
Suggestion	Optional	Optional improvement recommended for a cleaner user experience or future update.

2 Device Coverage by Android Version & RAM

Testing was performed using real Android devices. The device coverage below is organized by Android version and RAM group to show the testing environment more clearly.

Android Version	RAM Group	Device List	Total
Android 17	**RAM 12 GB**	Google Pixel 7 Pro (1), Google Pixel 6 Pro (1), Google Pixel 8 Pro (1)	**3**
Android 16	**RAM 8 GB**	Google Pixel 7 (4)	**4**
Android 15	**RAM 8 GB**	Infinix HOT 60 Pro+ (2), Xiaomi 13 Pro (1), Tecno Spark 40 Pro+ (1), Infinix HOT 15 Pro+ (1)	**5**
Android 14	**RAM 8 GB**	OnePlus 9R (1), Tecno Camon 20 Pro (1), Infinix NOTE 30 (1)	**3**
Android 11	**RAM 4 GB**	Vivo Y15 (1), realme 6i (1), OPPO A16 (2), Samsung Galaxy A03s (1), Infinix HOT 16 Play (1), Tecno Pova Neo (1), Infinix HOT 11 Play (1)	**8**
Android 10	**RAM 6 GB**	Infinix Note 8i (1), Infinix Note (1)	**2**
		Total verified Android devices covered in testing	**25**

TESTERS FEEDBACK

After testing the app for several days, testers have some suggestions/bugs/errors for you that need to be resolved in your future updates.

1 Email sign-in option lacks a descriptive label

Severity: Suggested
Test Device: Google Pixel 6 Pro
OS Version: Android 17

Issue:
The application displays only an **email icon** for the email sign-in option without any accompanying text. This makes it less clear to users what action the icon performs.

Steps to Reproduce:

1. Launch the application.
2. Navigate to the **Authentication** screen.
3. Observe the email sign-in option.

Expected Result:
The email sign-in option should include a descriptive label, such as **"Continue with Email"**, alongside the email icon to clearly communicate its purpose.

Actual Result:
Only an email icon is displayed, with no descriptive text indicating that it is the email sign-in option.

Policy Relevance / Quality Concern:

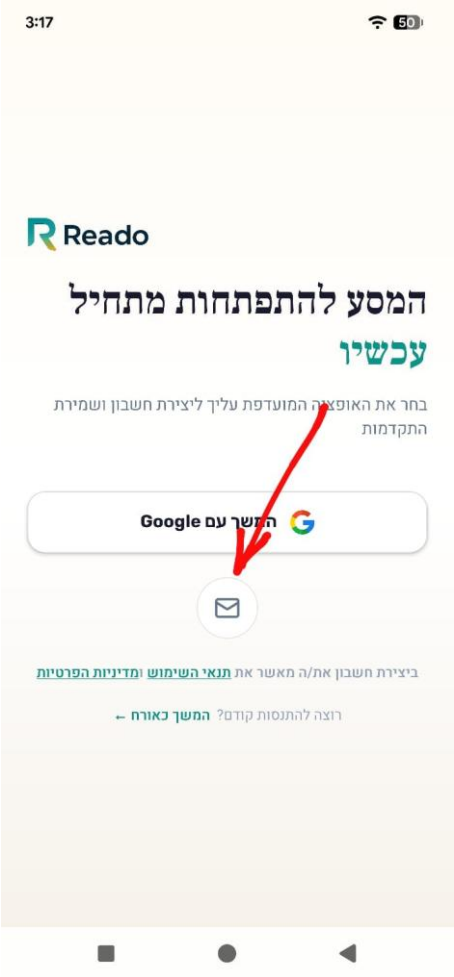
Displaying only an icon without a text label reduces clarity and may confuse users, particularly those unfamiliar with the icon's meaning. Combining an icon with a descriptive label improves usability, accessibility, and overall user experience.

Recommendations:

- Add a descriptive label such as **"Continue with Email"** next to the email icon.
- Ensure the label is clearly visible and follows the application's design system.

- Review other icon-only actions throughout the application to ensure they are sufficiently descriptive and accessible.

Evidence / Proof:



2 Bottom navigation labels are obscured by the device navigation bar

Severity: Medium
Test Device: Google Pixel 6 Pro
OS Version: Android 17

Issue:
The labels of the icons in the bottom navigation bar are partially hidden behind the device navigation bar, reducing their visibility and making navigation more difficult.

Steps to Reproduce:

1. Launch the application.
2. Bottom navigation bar.
3. Observe the icon labels in the bottom navigation bar.
4. Compare their position with the device navigation bar.

Expected Result:
The labels should be fully visible and positioned above the device navigation bar without any overlap.

Actual Result:
The labels of the bottom navigation icons are partially hidden behind the device navigation bar.

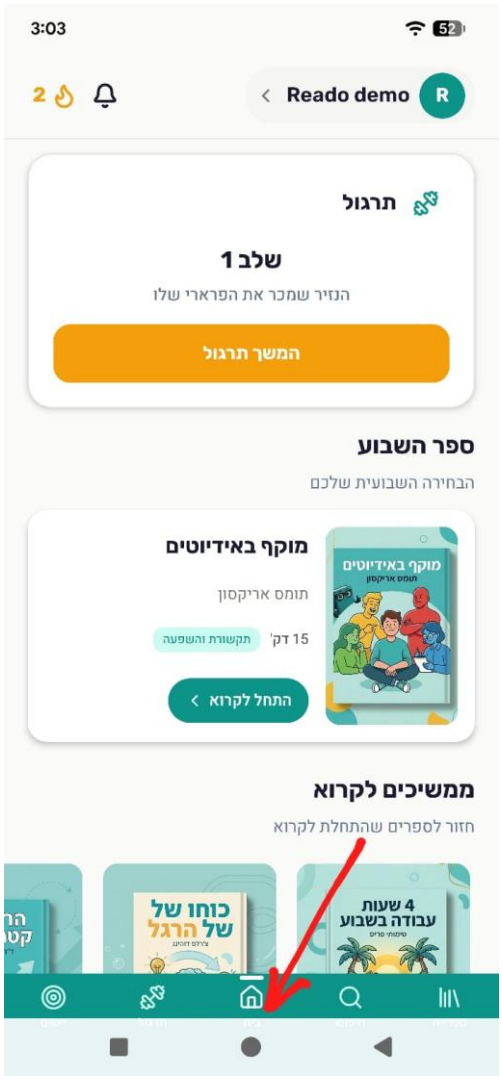
Policy Relevance / Quality Concern:

The application does not properly account for the device's system window insets, causing the bottom navigation labels to overlap with the device navigation bar. This reduces readability and negatively impacts navigation usability.

Recommendations:

- Apply proper system window inset handling to position the bottom navigation bar above the device navigation bar.
- Add appropriate bottom padding or margin to prevent overlap with system UI elements.
- Test the layout across different devices, screen sizes, and navigation modes to ensure navigation labels remain fully visible and accessible.

Evidence / Proof:



3 Continue Reading button is slightly overlapped by the device navigation bar

Severity: Medium
Test Device: Google Pixel 6 Pro
OS Version: Android 17

Issue:
The **Continue Reading** button is slightly overlapped by the device navigation bar, reducing its visibility and making it more difficult for users to interact with.

Steps to Reproduce:

1. Launch the application.
2. Navigate to the home, search, and my library fragment.
3. Open any of the book that has content more -> **Continue Reading** button.
4. Observe the position of the button relative to the device navigation bar.

Expected Result:
The **Continue Reading** button should be fully visible above the device navigation bar with sufficient bottom padding.

Actual Result:
The **Continue Reading** button is partially overlapped by the device navigation bar.

Policy Relevance / Quality Concern:

The application does not properly account for the device's system window insets, causing the **Continue Reading** button to overlap with the device navigation bar. This negatively impacts usability by reducing the button's visibility and touch accessibility.

Recommendations:

- Apply proper system window inset handling to prevent overlap with the device navigation bar.
- Add sufficient bottom padding or margin so the **Continue Reading** button remains fully visible and easily tappable.
- Test the layout across different devices, screen sizes, and navigation modes to ensure consistent behavior.

Evidence / Proof:

4 Manage Subscription button redirects users to an external webpage without user confirmation

Severity: Medium
Test Device: Google Pixel 6 Pro
OS Version: Android 17

Issue:
When users tap the **Manage Subscription** button, the application immediately redirects them to an external webpage without informing them that they are leaving the application or requesting confirmation.

Steps to Reproduce:

1. Launch the application.
2. Navigate to the profile activity.
3. Open the setting activity.
4. Open the subscription activity.
5. Tap the **Manage Subscription** button.
6. Observe the application's behavior.

Expected Result:
The application should notify users that they are about to leave the app and request confirmation before opening an external webpage.

Actual Result:
Tapping the **Manage Subscription** button immediately opens an external webpage without any confirmation or warning.

Policy Relevance / Quality Concern:

Policy Violation: Google Play Developer Program Policies – Section 4.8: Misleading Behavior and Section 4.9: External Redirection

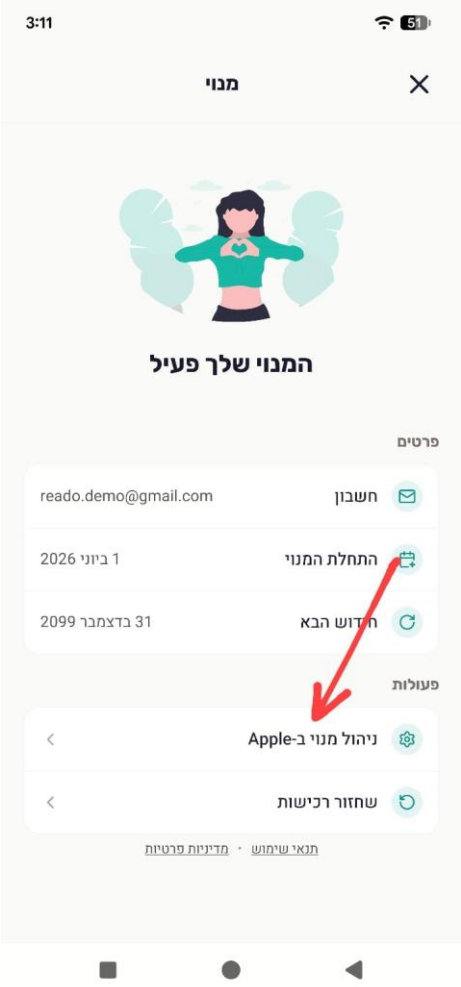
Main Content:
The application redirects users to an external webpage without clearly informing them or obtaining their confirmation beforehand. This unexpected navigation may mislead users into leaving the application unintentionally and does not comply with Google Play's requirements regarding misleading behavior and external redirection.

Recommendations:

- Display a confirmation dialog before opening the external webpage.

- Clearly inform users that they are leaving the application to manage their subscription externally.
- Ensure all external links comply with **Google Play Developer Program Policies, Sections 4.8 (Misleading Behavior)** and **4.9 (External Redirection)**.

Evidence / Proof:



5 Column matching question incorrectly marks correct answers as incorrect

Severity: High
Test Device: Google Pixel 6 Pro
OS Version: Android 17

Issue:
In the quiz, the **Column Matching** question incorrectly marks correctly matched answers as wrong. As a result, users are unable to complete the quiz successfully even when all matches are correct.

Steps to Reproduce:

1. Launch the application.
2. Start a quiz containing a **Column Matching** question.
3. Match all items correctly.
4. Submit the answer.
5. Observe the evaluation result.

Expected Result:
The application should recognize all correctly matched pairs and mark the answer as correct, allowing users to complete the quiz.

Actual Result:
The application marks several correctly matched pairs as incorrect, preventing users from successfully completing the quiz.

Policy Relevance / Quality Concern:

Policy Violation - Section 2.3: Minimal Functionality / Core App Quality – Broken Functionality

The answer validation logic for the **Column Matching** question is incorrect. Even when users provide the correct matches, the application evaluates them as incorrect, preventing quiz completion. This results in broken core functionality and fails to meet Google Play's minimum quality requirements.

Recommendations:

- Correct the answer validation logic for **Column Matching** questions.
- Ensure all correctly matched pairs are evaluated accurately.

- Perform comprehensive testing of all quiz question types to verify that answer validation works correctly before release.

Evidence / Proof:

6 Application does not provide an English language option despite having an English app name

Severity: Medium
Test Device: Google Pixel 6 Pro
OS Version: Android 17

Issue:
The application is listed with an **English app name**, but it does not provide an **English language** option within the application. The entire interface is displayed in another language, making it difficult for English-speaking users to use the app.

Steps to Reproduce:

1. Launch the application.
2. Navigate through the application's screens.
3. Check the available language options.
4. Observe the application's interface language.

Expected Result:
An application with an English name should provide an English language option or clearly indicate its supported languages so users can understand and navigate the interface.

Actual Result:
The application does not offer an English language option, and the interface is displayed entirely in another language.

Policy Relevance / Quality Concern:

Policy Violation: Google Play Developer Program Policies – Section 4.3: Store Listing and Metadata (Misleading or Inconsistent Representation)

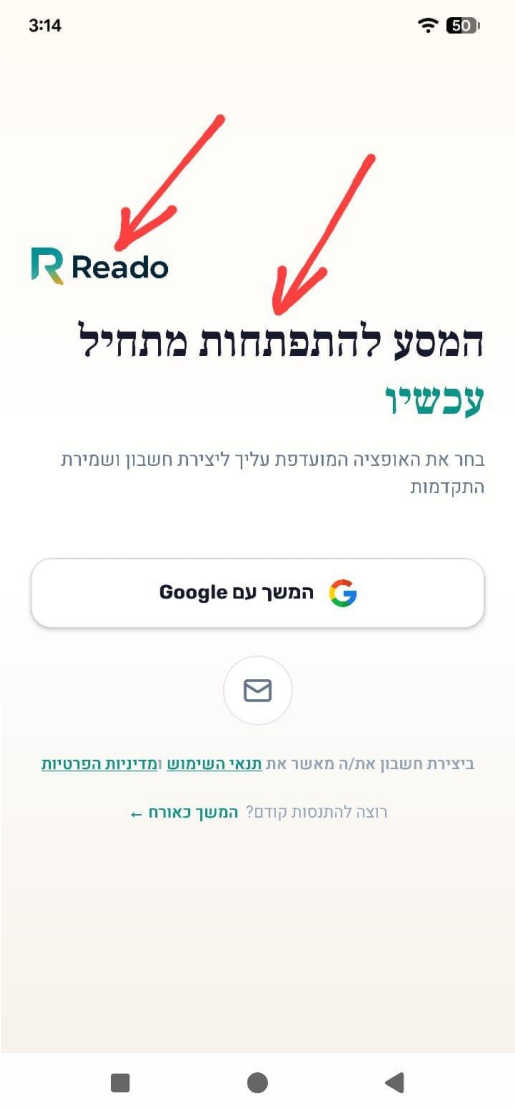
Main Content:
The application is presented with an English name on its store listing, creating the expectation that English-speaking users can use the application. However, the application does not provide an English language option and is available only in another language. This inconsistency may mislead users regarding the application's supported language and does not align with **Section 4.3: Store Listing and Metadata (Misleading or Inconsistent Representation)**.

Recommendations:

- Provide an English language option within the application.

- If English is not supported, clearly specify the supported languages in the Play Store listing.
- Ensure the application's store listing accurately reflects the languages available in the app to avoid misleading users.

Evidence / Proof:



TEST CASE SHEET (END-TO-END APP QA)

TC ID	Area	Scenario	Test Steps	Expected Result	Result	Remarks
TC01	Installation	Verify app installation	Install from the official Google Play testing link.	App installs successfully without errors.	**Pass**	
TC02	App Name	Check name consistency	Compare Play Store listing, launcher name, and in-app title.	App name remains consistent across all visible places.	**Pass**	
TC03	App Logo	Check logo consistency	Compare Play Store icon, launcher icon, and splash/in-app logo.	Logo is visible, high quality, and consistent.	**Pass**	
TC04	Launch	Verify first launch	Open the app after installation.	App launches within 3-5 seconds without crash.	**Pass**	
TC05	Authentication	Login with valid credentials	Enter valid credentials and submit.	User is logged in successfully.	**Pass**	
TC06	Authentication	Login with invalid credentials	Enter incorrect credentials and submit.	Clear error message is shown without crash.	**Pass**	
TC07	Registration	Sign up with valid details	Register using valid required information.	New account is created successfully.	**Pass**	
TC08	Navigation	Verify app navigation	Tap through menus, tabs, buttons, and main screens.	Navigation works smoothly without broken flow.	**Pass**	
TC09	UI Elements	Validate overall UI design	Review visible screens and interactive elements.	UI is clean, readable, responsive, and consistent.	**Partial**	UI elements need improvement for better UX
TC10	Network	Check offline handling	Turn off internet and open/use the app.	App shows an offline message or handles cached data properly.	**Pass**	
TC11	Network	Check recovery after internet returns	Reconnect internet and continue app usage.	App resumes normal behavior after reconnection.	**Pass**	
TC12	Permissions	Check permission handling	Allow and deny requested permissions.	App handles both accepted and denied states gracefully.	**Pass**	
TC13	Forms	Validate incorrect input	Enter invalid, empty, or incomplete data in form fields.	App displays clear validation messages.	**Pass**	
TC14	Search	Verify search functionality	Search using relevant and partial keywords.	Correct results or a clear no-results message are displayed.	**Pass**	
TC15	Performance	Monitor battery/heat behavior	Use the app continuously for 15-20 minutes.	No abnormal battery drain, freezing, or overheating is observed.	**Pass**	
TC16	Background	Check app resume behavior	Minimize the app and reopen it.	App resumes correctly without losing state unexpectedly.	**Pass**	
TC17	Logout	Verify logout flow	Perform logout from the app.	User is logged out and redirected safely.	**Pass**	
TC18	Crash Handling	Test unexpected input	Enter long text, special characters, or unusual input.	App handles input gracefully without crashing.	**Pass**	

TEST CASE SHEET (PLAY STORE LISTING QA)

TC ID	Area	Scenario	Test Steps	Expected Result	Result	Remarks
TC01	App Name	Validate app name clarity	Review the app name on the Play Store listing.	Name is clear, relevant, and aligned with the app purpose.	**Pass**	
TC02	App Name	Check name consistency	Compare Play Store name with launcher and in-app title.	Name matches across listing and app experience.	**Pass**	
TC03	Icon	Validate app icon quality	Check icon display on Play Store and device launcher.	Icon is high quality, properly sized, and not pixelated.	**Pass**	
TC04	Screenshots	Validate screenshot quality	Open and inspect all Play Store screenshots.	Screenshots are sharp, readable, and visually clear.	**Pass**	
TC05	Screenshots	Check feature representation	Review if screenshots show main app features.	Screenshots highlight the app's core features and user flow.	**Pass**	
TC06	Short Description	Verify summary clarity	Read the short description in the listing.	Short description clearly explains the app purpose.	**Pass**	
TC07	Full Description	Validate description completeness	Read the full Play Store description.	Description covers key features, value, and user benefits.	**Pass**	
TC08	Category	Validate category relevance	Check the selected Play Store category.	Category matches the app functionality and target audience.	**Pass**	
TC09	Privacy Policy	Validate privacy policy link	Open the privacy policy link from the listing.	Policy link opens correctly and reflects app data practices.	**Pass**	
TC10	Developer Info	Verify support contact details	Check developer email, website, or support details if available.	Contact details are visible and suitable for user support.	**Pass**	

TEST CASE SHEET (FUNCTIONAL & USABILITY VALIDATION)

TC ID	Test Area	Validation Focus	Expected Result	Result	Remarks
TC01	Functional Behavior	Validate core app functionality	Features work as intended without blocking issues.	**Partial**	Some features are not working as intended
TC02	Correctness	Validate navigation and flow accuracy	Navigation is logical, smooth, and easy to follow.	**Pass**	
TC03	Performance	Validate speed and reliability	App runs efficiently without crashes or major delays.	**Pass**	
TC04	Usability	Validate interface clarity	UI is clean, responsive, and easy to understand.	**Pass**	
TC05	Compatibility	Validate device support	App works across tested Android versions and screen sizes.	**Pass**	
TC06	Accessibility	Validate readability and controls	Text, buttons, and key actions are easy to read and use.	**Pass**	
TC07	Stability	Validate repeated app usage	App remains stable during repeated open, close, and resume cycles.	**Pass**	
TC08	Production Readiness	Review overall release quality	No critical blockers were observed during testing.	**Pass**	

APPLY FOR PRODUCTION QUESTIONNAIRE

Suggested answer guide for the Google Play Console production access application

A ABOUT YOUR CLOSED TEST

How did you recruit users for your closed test? For example, did you ask your friends and family or use a paid testing provider?

SUGGESTED ANSWER:

Testers were sourced through professional freelancer networks, social media communities, personal contacts including friends and family, and experienced paid QA testers to ensure diverse and thorough coverage.

How easy was it to recruit testers for your app?

SELECTION GUIDE:

Select the option that best matches your actual closed testing experience.

How easy was it to recruit testers for your app?	Status
Very difficult	**Selected**
Difficult	
Neither difficult nor easy	
Easy	
Very easy	

Note: Keep the selected option only if it accurately reflects the recruitment experience.

Describe the engagement you received from testers during your closed test.

SUGGESTED ANSWER:

Engagement was consistently high throughout the beta period. Testers regularly used the app, evaluated its core functionality and performance, and praised its smooth operation and user-friendly design.

Provide a summary of the feedback that you received from testers, including how you collected the feedback.

SUGGESTED ANSWER:

Testers responded positively to the app's ease of use, interface clarity, and reliable performance. Feedback was gathered through structured surveys and direct messaging to ensure all perspectives were captured and reviewed.

B ABOUT YOUR APP

Who is the intended audience of your app?

SUGGESTED ANSWER:

Individuals who want to improve their knowledge and personal growth through Hebrew book summaries, audio learning, and interactive learning exercises.

Describe how your app provides value to users.

SUGGESTED ANSWER:

Reado helps users understand, retain, and apply key ideas from nonfiction books through concise summaries, audio content, and interactive exercises that encourage lasting learning and habit formation.

How many installs do you expect your app to have in the first year?

SELECTION GUIDE:

Select the option that best matches your actual closed testing experience.

Option	Status
0 - 10k	
10 - 100k	**Selected**
100 - 1M	
1M+	
I don't know	

Note: You can change the selection based on the marketing plan and app category.

C YOUR PRODUCTION READINESS

What changes did you make to your app based on what you learned during your closed test?

SUGGESTED ANSWER:

While no fundamental changes were required given the positive tester reception, the app underwent targeted UI refinements focused on improving navigation flow, layout consistency, and interaction responsiveness to deliver a more polished experience ahead of public release.

How did you decide that your app is ready for production?

SUGGESTED ANSWER:

The app demonstrated consistent stability across all tested Android devices, with all core features performing reliably. The interface proved intuitive, and all critical functionalities successfully passed user acceptance testing, confirming production readiness.

Thank You

Your closed testing delivery has been completed successfully.

CLOSING MESSAGE

Thank you for your collaboration and trust throughout the testing process.
We appreciate the opportunity to support your app's production readiness.

Your final report includes the key findings, test results, and practical guidance for the next steps in Google Play Console.

For questions or minor clarifications, please contact our support team at 12testerspro.com.

Delivery	Support	Next Step
Final report prepared and ready for review.	Questions and minor clarification requests are welcome.	Use this report to prepare for your production submission.

Prepared by

12testerspro.com

Google Play Closed Testing Support